



Lisa Murphy is a well established fully insured and professionally trained makeup and hair artist specialising in bridal, living in Faringdon Oxfordshire. With over six years in the business, having gained a degree in all areas of makeup and hair Lisa's specialised field is now in Bridal Artistry.

Due to high demand for her services she has now put together a team of like minded artists who are all

professionally trained to the same level and bring with them a wealth of knowledge and experience in all things makeup & Hair.

We are based within oxfordshire and Wiltshire but cover all areas and are available internationally if required. As a team we pride ourselves in meeting all clients expectations and and delivering a fantastic service for your big day.

PRICE LIST

BRIDE TRIAL

Hair & Makeup £100
Hair only £80
Makeup only £80

BRIDAL PARTY TRIAL

Hair & Makeup £70
Hair only £40
Makeup only £40

BRIDE ON THE DAY

Hair & Makeup £180
Hair only £100
Makeup only £100

BRIDAL PARTY ON THE DAY

Hair & Makeup £80
Hair only £50
Makeup only £50

SPECIAL OCCASION

Hair & Makeup £65

PLEASE NOTE

All trials take place at my makeup studio in Faringdon, Oxfordshire.

A Bridal party of 4 or more may require an assistant dependant on ceremony timings, fee - £50.00.

Please note all Trial payments are required in full at time of trial.

TRAVEL

15 Miles from Artists Location - Free
15- 50 Miles £25
50-75 Miles £40
75-100 Miles £55

A Non-refundable deposit of £50 is required to secure the Wedding Date and will be deducted from final Balance.

BEAU FLOWER CROWNS

Beautiful bespoke flower crowns or floral pieces added to hair to really complete your bridal look.

All of our pieces are available in faux or fresh blooms and can be made for the whole bridal party. Flowers used will be chosen by you either to compliment your bouquet or colour scheme.

Beau Fresh Full flower crown £40
Beau Faux Full flower Crown £50
Flower Girl Fresh gypsophillia Crown £15
Beau Hair slides Fresh Blooms £20
Beau Hair slides Faux Flowers £25



TERMS & CONDITIONS

General

Confirmation of booking details will confirm your provisional booking and your agreements in accordance with all of these terms and conditions.

For photoshoots, special occasions or other non-wedding bookings a 50% non-refundable deposit is required to confirm and secure your booking. The outstanding balance will be due to pay on the day of the service. For corporate clients, an invoice will be sent and payment will be expected within 30 days.

The client shall inform the artist of any allergies or product sensitivities they may have before the trial takes place. This also includes but is not limited to, medical conditions or any issues that may affect the use of equipment's and products. The artist reserves the right to refuse service to any client for, but not limited to, any behaviour deemed threatening or abusive and all payments made prior to this will be retained.

Booking Process

Lisa Murphy will supply a quote and confirm availability.

To secure the booking, The Client will be required to pay an £50 non-refundable deposit. This is due within 10 days of the deposit invoice being sent.

Lisa Murphy will provide a booking summary and confirm receipt of the deposit. It is the client's responsibility to check the booking summary and ensure that Lisa Murphy is notified of any errors within 7 days of receipt. If the client notifies Lisa Murphy of an error after this period, and Lisa Murphy is unable to fulfil the booking, cancellation fees may apply.

Please note, the booking is not secure until your deposit has been received in full and Lisa Murphy has confirmed receipt in writing. We reserve the right to rebook or cancel your date if fees are not paid on time.

Minimum Booking

Lisa's Pro Team requires a minimum of 3 adult clients at a booking (1 Bride and 2 Other's). A surcharge may apply to any bookings with less than 3 adult clients. The surcharge will be charged at the rate of an additional adult bridesmaid until the minimum number of clients is reached.

There is a minimum booking of £300 for Saturdays, Sundays and Bank Holiday weddings from April to September. A surcharge will apply to all bookings outside of this minimum. The surcharge will be charged at the rate of the difference between the current booking and the minimum until £300 has been reached. Bride only bookings with Lisa all year round (except Sat, Sun & Bank Holiday's as stated above) incur a surcharge £50.

Payment

All payment is required by BACS or cash. We do not take cheque or paypal payments.

The price agreed at the time of booking is final. If Lisa Murphy's price list changes at all, your booking will not be affected.

All discounts and special offers are agreed at the time of booking based on the number booking. If the number or party changes any discounts will no longer be applicable and full current pricing will be charged.

The full cost of the trial is due at the trial paid in cash to your artist and then the final balance is due no later than 2 weeks before the wedding day. We do not take payment on the day of the wedding. If you decide not to go ahead after the trial, you will be required to pay the difference between the deposit and the trial prices and the artist's travel (if applicable). Eg. Trial cost of £100 - £80 deposit = £20 payable + travel costs

Cancellation, Changes & Fees

If for some reason you cancel your booking, your cancellation must be confirmed by email or telephone.

If a wedding or part of booking is cancelled within 8 weeks of the wedding date, the balance is required in full.

Your deposit is non-refundable.

Please note that all changes or cancellations MUST be stated in writing.

Trial

We want our clients to be happy with their artist. If a client decides to cancel a wedding booking after a trial, the full trial amount plus any travel to the trial is still chargeable. The difference between the non refundable deposit already paid and the trial and travel costings is due.

A maximum of 3 trials per bridal party can take place in 1 day. We ask that you have no more than 2 people attending your trial with you to allow maximum time to get to know you and your style.

The trial and travel money paid to the stylist is completely non-refundable.

Lisa Murphy cancellations

In exceptional circumstances, such as a hospital stay, a Lisa Murphy artist may need to cancel a booking. This has never happened before but, if it does all attempts will be made to find an alternative artist. If this is not possible or is unacceptable to the client, Lisa Murphy will refund 100% of the deposit minus the trial costs, if this has already taken place.

We reserve the right to cancel any booking that has been made under false pretences without liability and retain all payments made by you.

Changes

Notification should be given of any changes to the booking and trial as soon as possible. This includes changes to the number of clients, location, dates and times. It is the client's responsibility to do this as we cannot guarantee artists availability all day.

Changes must be confirmed in writing via email and are not accepted as written notice until you have received a reply from either your artist or the bookings team. Please do not rely on texts as we do not always receive them.

Change of trial date - An alternative date will be found. Artists do not book trials on Saturdays or Sundays during April - September as this is the busiest time for weddings. Trials will not be booked in



TERMS & CONDITIONS cont . . .

evenings due to the lack of natural light and artificial light distorting the look.

Changes to those having trials - Any changes made by the bride to a trial must be made in writing 48 hours before the date of the trial. If changes result in the number attending being reduced, artists have the right to change the time or date of the trial and any previous booking discounts or travel discounts may be void. Please inform bookings team of changes to confirm new costs.

Change of wedding date - We will do our best to rebook the original artist for the new date or supply another available artist. If this is not possible then the usual cancellation fees apply. Please note if you require a second trial you will need to pay the full trial amount again.

Change to number of clients - A new price will be calculated based on our current price list to reflect any changes in the bridal party, any discounts or special offers will no longer be valid.

Please note that if the change results in the number of adults dropping below the minimum booking - the standard surcharge will apply. If a wedding or part of booking is cancelled within 21 days of the wedding date, the balance is required in full.

Artists are allocated based on the number of people in the bridal party. If the number of people or number of services is reduced after the booking has been made and confirmation sent, we may need to allocate another artist. If another artist cannot be found, we reserve the right to cancel the booking. The deposit and any trial money if paid, will be retained.

We do understand that things change, and bridal party numbers can change also, but there will be a surcharge in place for significant changes to numbers that have previously been discussed and accounted for. If any more than 2 people are dropped from the party within 8 weeks of the wedding day, then a 20% surcharge of their initial quoted price will be charged per person dropped. Minimum booking prices and numbers are still applicable.

Bookings must be above the minimum booking or the total cost made up to the equivalent amount.

Please note: Any discounts will only apply at the time of booking and will not be applied to any changes made after this time.

Change of location - We may need to add a travel charge if the location changes. If the location changes dramatically we may need to send a different artist, if another artist cannot be found we reserve the right to cancel the booking. If you have already had a trial and would like another one with the new artist the full charge will apply. The deposit is non-refundable.

If the booking is directly affected by circumstances beyond the

control of the artist, every possible endeavour to rectify such situations will be made, however no compensation will be offered on the artist's part. The client is strongly advised to take out wedding insurance to cover against such situations.

Additional charges

The client will cover all necessary travel expenses, including, but not limited to, all public transport costs, any congestion charges and parking charges that are applicable. These are charged at the full public transport, parking etc price and a set price after the first 15 miles (when driving) and are worked out based on postal code, so please provide us with this when enquiring. Parking, congestion and public transport costs will all be added to the final invoice.

If a second artist/assistant is required at your wedding there will be a supplemental charge of £50.

Other

The client agrees that the artist may use any photography for publicity purposes which include but are not limited to the artist's website and social media pages.

We are not responsible for the content of external websites linked for your information.

Unfortunately we do not provide credit terms.

Following the new smoking regulations - smoking whilst an artist is working is not permitted.

Artist's reserve the right to refuse to work if a client is rude, aggressive, upsetting or abusive in any way. In this case the usual cancellation policy will apply.

All t&c's are right at the time of publication and Lisa Murphy has taken every care in the preparation of the content of this website, in particular to ensure that prices quoted are correct at time of publishing and all products have been fairly described.

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